

Diploma in Marine Cruise Hospitality

Sailing into a World of Opportunities •

FROM

INTERNATIONAL CRUISE AND
MARINE TRAINING INSTITUTE



ICMI HEAD DEPARTMENT





About Us

Who We Are

At ICMI, we are dedicated to inspiring both our staff and students to continuously grow, learn, and excel.

Our curriculum is designed to help students achieve their career goals through industry-relevant courses tailored to meet the evolving needs of the marine and hospitality sectors. Whether it's streamlining operations or simplifying the learning process, we strive to provide the most effective and engaging educational experience.



Introduction to the Course

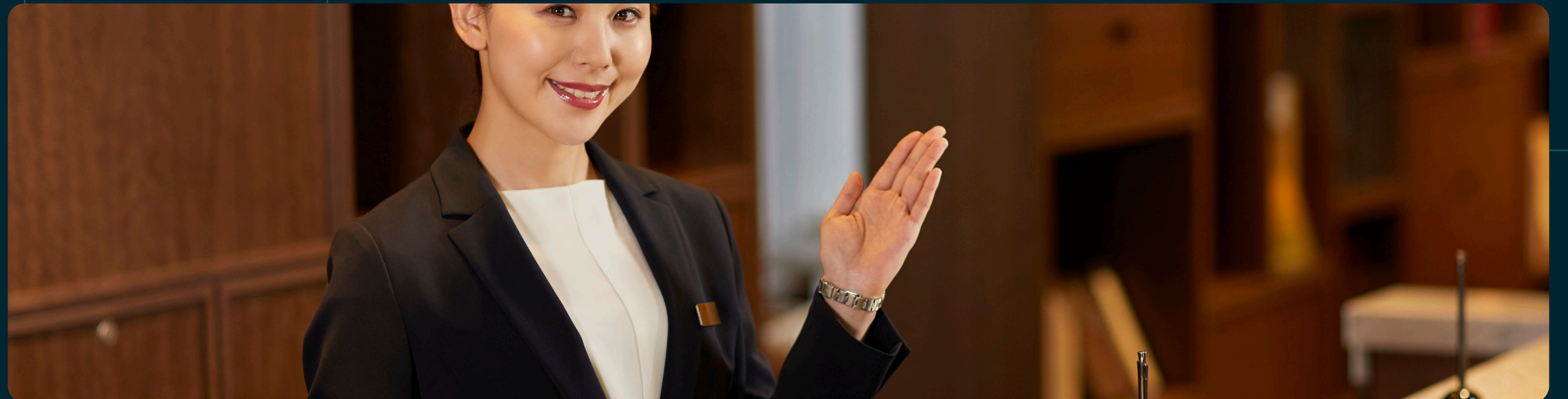
Content

Overview of cruise industry growth

The cruise industry is a major sector within global tourism and maritime travel, offering experiences on ships that operate in various regions worldwide. It encompasses cruise lines, shipbuilding, ports, travel agencies, and related businesses.

Importance of hospitality on ships

Hospitality is crucial on cruise ships as it directly impacts passenger satisfaction and the overall success of the cruise experience. Well-trained staff, personalized service, and a welcoming environment are key to creating memorable vacations.



certifications.

STED Council

STED Council is Scientific and Technical Education Development Council. It is a national-level organization registered with the Government of India and the Government of Kerala. STED Council is an autonomous body focused on promoting scientific and technical education, with a particular emphasis on the IT and technical industries.





**SCIENTIFIC & TECHNICAL
EDUCATION DEVELOPMENT COUNCIL**
सैन्टिफिक आन्ट टेक्निकल एजुकेशन डेवलपमेन्ट काउंसिल
राष्ट्रीय राजधानी क्षेत्र नई दिल्ली, भारत सरकार

Constituted, Incorporated as an Autonomous Body and a National Level Organisation Since 2005 under Registration Act XXI of 1860, Govt. of National Capital Territory of Delhi. Established for Development of Education under the Guidelines of National Education Policy 1986, and Program of Action 1992 by MHRD, Government of India.

SSCC
STED SKILL CERTIFICATION COUNCIL

www.stedcouncil.com

APPROVAL INTIMATION LETTER

APPROVAL FOR : AUTHORISED TRAINING CENTRE > ATC LicenseeJune 24, 2025

Location : Vyttila, Ernakulam, Kerala - INDIA
Unique Centre Code : **1323/EKM/25**
Valid for One Year. Subject to performance based renewal, from the effective date.

Associate Beneficiary : **Mr. Bins Kurian**
Institute : **International Cruise & Marine Training Institute**
Contact No : **+919967378578**
Email : **marineinfoicmi@gmail.com**

Sub: Ref. Associate/ATC Approval Letter > STED COUNCIL

Dear Mr. Bins Kurian
We all welcome you and we are acknowledging that Board of Directors hereby sends the approval of your institution as our Authorised Training Centre here onwards.
We are grateful for your expression of interest and the desire to be a Proud Member of STED COUNCIL. We are pleased to honor you with the prestigious membership.
The council stays abreast with the update technologies and partner with the best in the industry to give quality education worldwide in global format.
Being a responsible & dedicated member you will be contributing values to the relationship and shall be submitting the related information to STED COUNCIL.
We are looking forward to a long and mutually valuable alliance.



Authority Signatory
स्टेड काउंसिल / केंद्रीय परीक्षा बोर्ड
Central Administrative Office, Kerala, S India





Attn : Followed by MOU and other related documents >>> via courier.
Authorization Certificate & Course Approval as soft copy via on your official mail.
Cc : Regd. HO - National Head-STED COUNCIL - Najafgarh, New Delhi.



Registered Office : Pole 43, Najafgarh, New Delhi-110045
Central Administrative Office : 5B Tower, Srinagar Road, Mele Thampooroor,
Thiruvananthapuram 695001, Kerala. Helpline Nos : +91 0471-2323743, +91 79078 21713, +91 94471 32311
Email : stedcouncil@gmail.com Website : www.stedcouncil.com

certifications.

CTDS

The Council for Technical Development & Continuing Academic Educational and Scientific Studies (CTDS) is a pioneering ISO 9001:2015 certified organization and a registered NGO under NITI Aayog, Government of India.





**COUNCIL FOR TECHNICAL
DEVELOPMENT CONTINUING ACADEMIC
EDUCATIONAL & SCIENTIFIC STUDIES**
An Autonomous Body, A National Development Agency, Collaborating Partner, Niesbud
Under Ministry of Skill Development & Entrepreneurship,
NITI AAYOG, Ministry of MSME, Govt. of India, New Delhi
ISO 9001 : 2015 Certified Institution



Certificate of Authorisation

This is to certify that **ICMI MARINE ACADEMY**
has met all required standards and has been
appointed as study centre of CTDS in
**2ND FLOOR, 52/2792, KULANGARA BUILDING, SHINE RD,
BESIDE WELCARE HOSPITAL, VYTILA, KOCHI-682019**

Date 25/03/2024	ATP. No MPM 84/23	Valid Until 24/03/2025
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Organization Rgd. Under, Ministry of SDE Govt. of India, New Delhi	Government of NCT, New Delhi	Associate Member - TSSC Facilitation Centre of NIELIT
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Issued by
Council for Technical
Development Continuing
Academic Educational &
Scientific Studies
Central Administrative Office
Manjeri, Malappuram, Kerala, India
www.ctds.in

Training Partner, **REGISTERED MSME, GOVT OF INDIA,
NEW DELHI**



Chairman

Course Objectives

Understand maritime operations

Maritime operations encompass all activities related to the sea and ships, including navigation, cargo handling, security, and environmental protection. Understanding these operations is crucial for efficient global trade, maritime safety, and environmental sustainability.

Master guest service standards

Guest service standards are a set of guidelines and expectations that define how a business should interact with and serve its customers, aiming to create positive and consistent experiences. These standards encompass various aspects of customer interaction, including responsiveness, empathy, and knowledge, and are crucial for building customer loyalty and a positive brand reputation.

Gain emergency and safety training

The Standards of Training, Certification, and Watchkeeping for Seafarers is essential for anyone wishing to work on commercial ships. It covers basic safety training, firefighting, first aid and survival at sea.





Course Modules

What We Offer



Introduction to the cruise industry

The cruise industry is a dynamic part of the global travel and leisure sector, combining elements of maritime transport and hospitality

Hospitality & Housekeeping

Housekeeping is crucial for maintaining a healthy, safe, and productive environment, both at cruise and in professional settings.

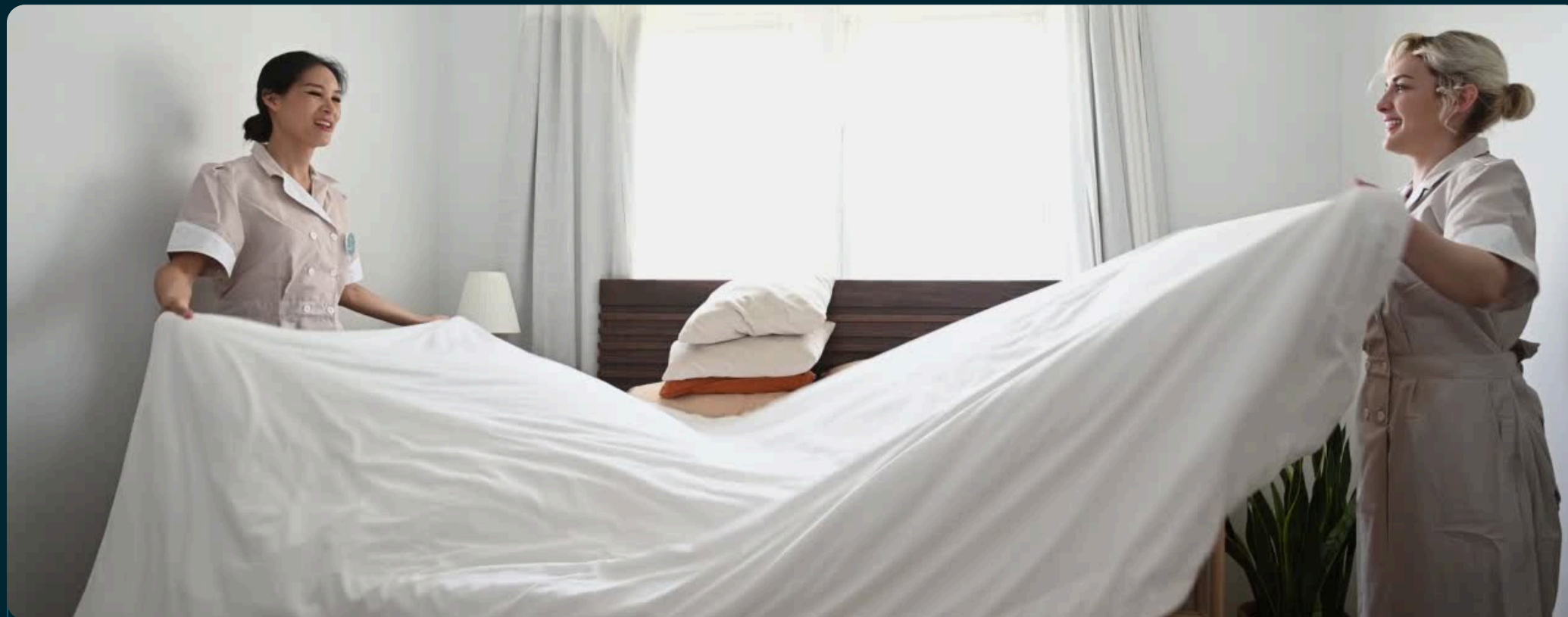
Food & Beverage Service

Food and Beverage service encompasses all activities related to preparing, presenting, and serving food and drinks to customers in cruiselines.

Customer Service & Communication

Exceptional customer service on cruise ships encompasses several key areas: Personalization: Staff are trained to remember repeat guests' preferences and to use guest names, making interactions more personal and engaging.

Practical Training



BED - MAKING

Cabin attendants meticulously make beds, ensuring fresh and clean linens. They often visit the cabins twice a day, in the morning and evening, to refresh the bed and turn it down for the night.



A mock restaurant setup on a cruise ship serves as a crucial training environment for hospitality and culinary staff. It allows them to simulate real-world scenarios and hone their skills before interacting with actual passengers.

International Certifications.



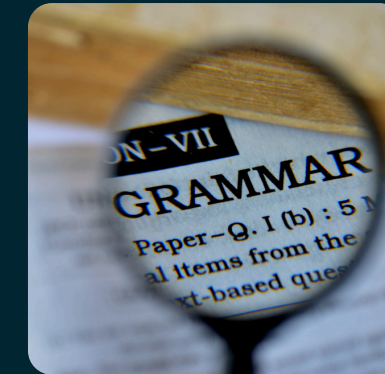
STCW Basic Safety & Security

STCW Basic Safety Training is a mandatory course for all seafarers, ensuring they possess essential safety and emergency response skills.



Food Safety Level 2

A Food Safety Level 2 course provides foundational knowledge and skills for individuals working in the food industry, ensuring they understand and can apply safe food handling practices



English Proficiency

English proficiency refers to the ability to effectively communicate and understand the English language

Career Opportunities



Luxury Yachts

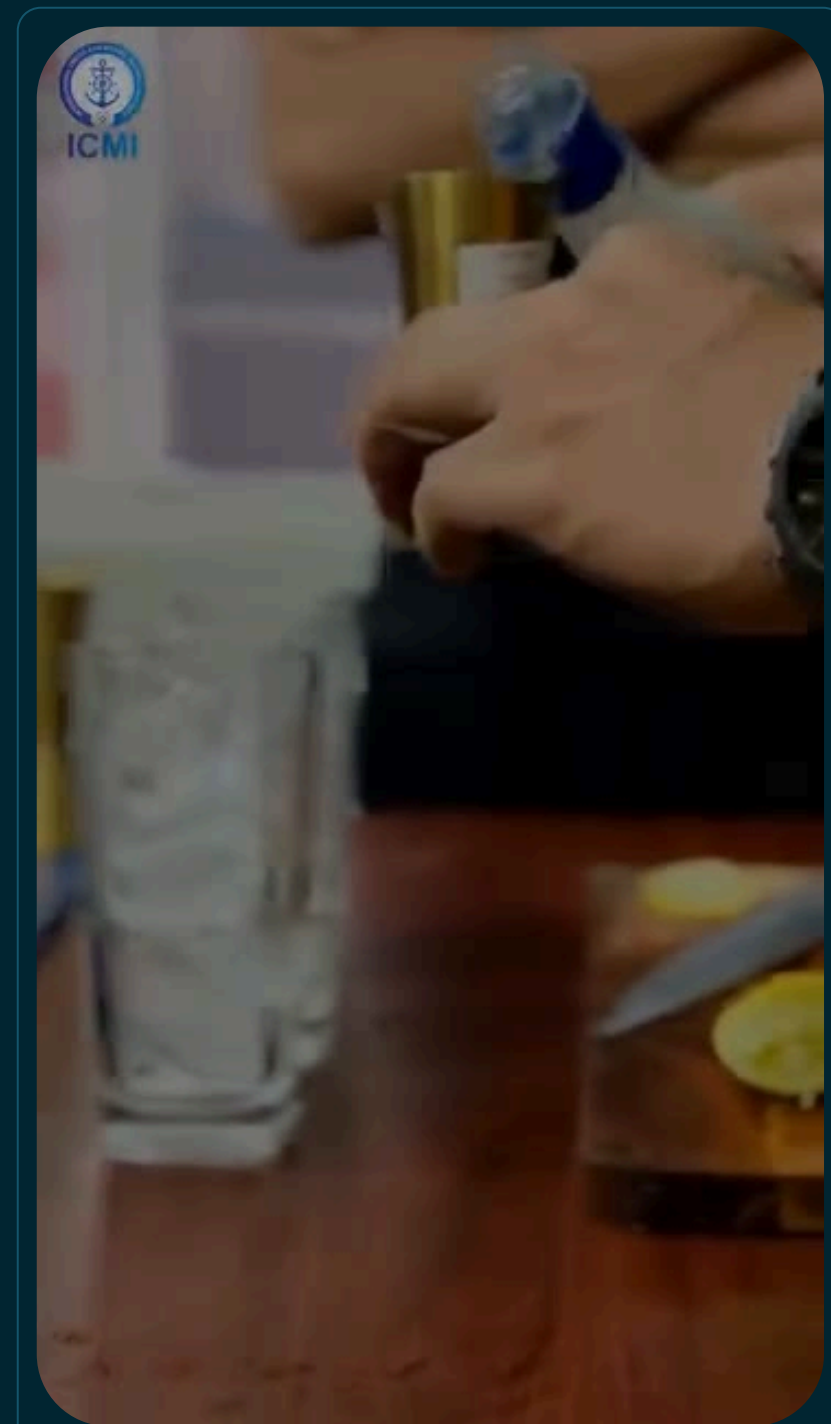


Cruise lines (Royal Caribbean, Carnival, MSC)



Resorts & Floating Hotels

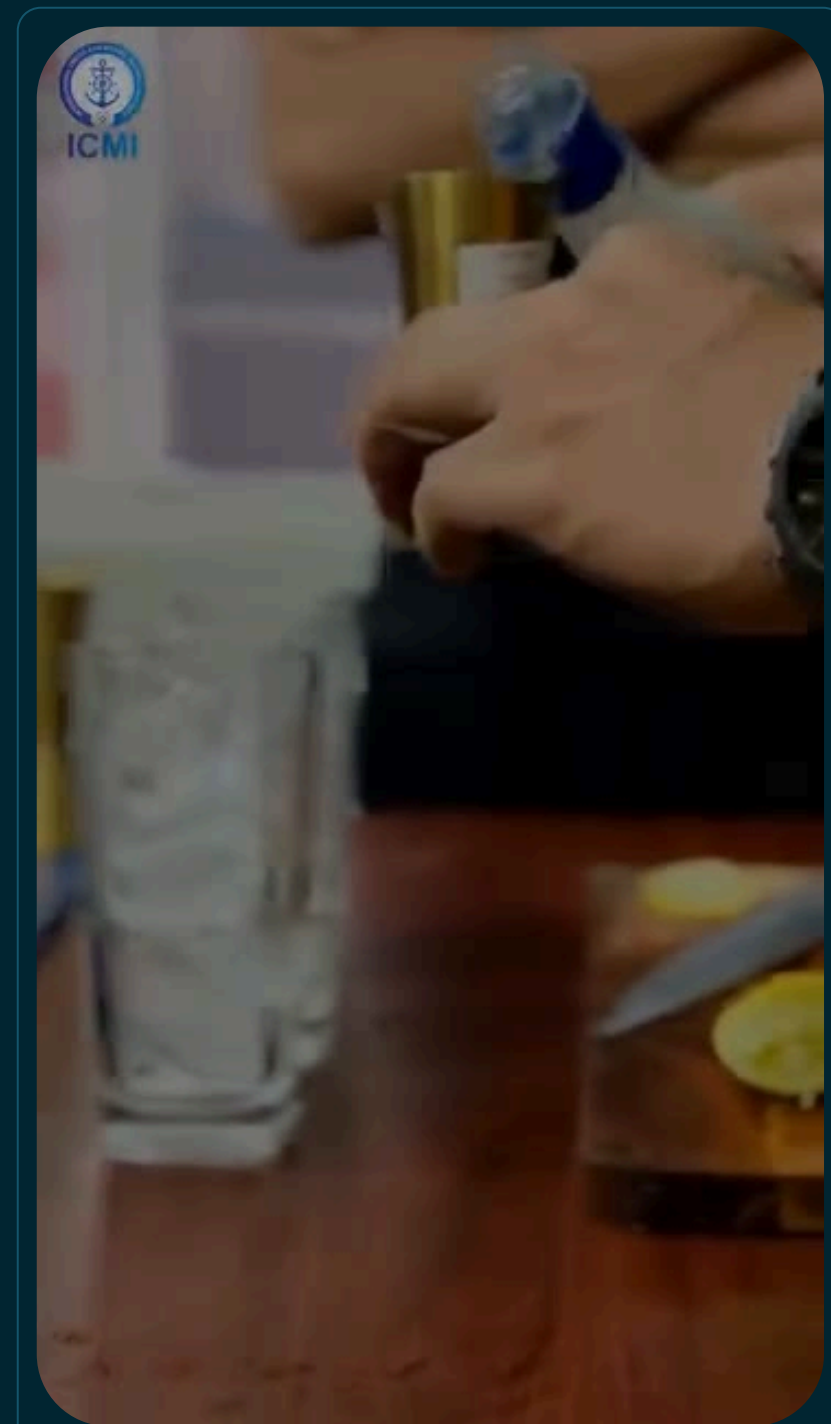
Student Testimonials



Student Testimonials



Student Testimonials



Industrial visits.



Industrial visits.



Industrial visits.



Faculty & Trainers



MR. BINS KURIAN

CEO & FOUNDER OF ICM



DR. SHILLU BINS

ASSOCIATE PARTNER



Faculty & Trainers



NISMA SHANEER

Senior Lecturer



MATHEW T SEBASTIAN

Senior Lecturer



ASWATHY R

Lecturer



ARJUN DEEPAN

Admin Associate

Campus & Facilities



This section focuses on the key elements of food and beverage service in the cruise industry. It covers various dining options, operational management, guest satisfaction, and the role of beverage services. For cruise hospitality management students, understanding these aspects is essential for delivering exceptional service and enhancing the guest experience aboard cruise ships.

Placement Partners



This section highlights key placement partners who collaborate with cruise lines to provide career opportunities for students in the cruise hospitality industry. These partners include leading cruise operators, recruitment agencies, and hospitality organizations that offer hands-on experience, training, and employment in various roles aboard cruise ships.



Recent Students who got placements

congratulations on your visa success

MAXIMUM STAY 60 DAYS

الهئية الاتحادية للهجرة والجنسية والمصارف والمصارف والمصارف
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الهيئة الاتحادية للهجرة والجنسية والمصارف والمصارف والمصارف
GENERAL DIRECTORATE OF RESIDENCY AND FOREIGNERS AFFAIRS - DUBAI

إن دخول الترخيص - eVisa

225291996371167/1

2040 درهم
DUBAI

سجاسة - سفرة - 60 يوم
Tourism - Single - 60 Days

ENTRY PERMIT NO:
Date & Place Of Issue: 02-08-2025 Dubai
Valid Until: 30-09-2025
U.I.D. No:
Allowed to enter U.A.E to:
Full Name: Mr. MAHESH CHANDRAN VINITHA CHANDRAN GOPALAN
Nationality: INDIA
Place of Birth: KANHIANGAD KERALA
Date of Birth: 19/09/2003
Passport No: Normal / W4339522
Profession: SALES REPRESENTATIVE

إن دخول رقم:
تاريخ ومنع الاستدراج: 2025-08-02
تاريخ صلاحية الدخول: 2025-09-30
رقم الهوية: 2025-09-30
أذن بدخول دولة الإمارات العربية المتحدة إلى:
الاسم الكامل: ماهيش شاندران فينيثا شاندران جوبالان
الجنسية: الهند
مكان الميلاد: كانيانجاد كيرالا
تاريخ الميلاد: 19/09/2003
رقم الجواز: W4339522 / عادي
مهنه: مندوب مبيعات

نتمنى:
نرحب بك دولة الإمارات العربية المتحدة ونتمنى لك إقامة سعيدة و يرجى التأكد من تحديث الوضعية أو المغادرة قبل انتهاء فترة صلاحية التأشيرة لتتمكن من الترحيب بك مرة أخرى

Note: The United Arab Emirates welcomes you and wishes you a happy stay. Please be sure to change your status or leave before the visa expires, so we can welcome you again

Mr. Mahesh

congratulations on your visa success

MAXIMUM STAY 60 DAYS

الهئية الاتحادية للهجرة والجنسية والمصارف والمصارف والمصارف
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ENTRY PERMIT NO:
Date & Place Of Issue: 02-08-2025 Dubai
Valid Until: 30-09-2025
U.I.D. No:
Allowed to enter U.A.E to:
Full Name: Mr. SHYAMJITH SUDHARMAN SUDHARMAN VANYAN KANDY
Nationality: INDIA
Place of Birth: THALASSERY KERALA
Date of Birth: 10/07/2003
Passport No: Normal / W6596053
Profession: SALES REPRESENTATIVE

إن دخول رقم:
تاريخ ومنع الاستدراج: 2025-08-02
تاريخ صلاحية الدخول: 2025-09-30
رقم الهوية: 2025-09-30
أذن بدخول دولة الإمارات العربية المتحدة إلى:
الاسم الكامل: شيامجيث سودهارمان سودهارمان فانيان كاندي
الجنسية: الهند
مكان الميلاد: تالاسري كيرالا
تاريخ الميلاد: 10/07/2003
رقم الجواز: W6596053 / عادي
مهنه: مندوب مبيعات

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Mr. Shyamjith

congratulations on your visa success

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Date & Place Of Issue: 02-08-2025 Dubai
Valid Until: 30-09-2025
U.I.D. No:
Allowed to enter U.A.E to:
Full Name: Mr. MANU RAJAN PUNHAKALA RAJAN M
Nationality: INDIA
Place of Birth: TRIVANDRUM KERALA
Date of Birth: 17/04/2003
Passport No: Normal / Y5796370
Profession: SALES REPRESENTATIVE

إن دخول رقم:
تاريخ ومنع الاستدراج: 2025-08-02
تاريخ صلاحية الدخول: 2025-09-30
رقم الهوية: 2025-09-30
أذن بدخول دولة الإمارات العربية المتحدة إلى:
الاسم الكامل: مانو راجان بوناهالا راجان م
الجنسية: الهند
مكان الميلاد: تريفاندرام كيرالا
تاريخ الميلاد: 17/04/2003
رقم الجواز: Y5796370 / عادي
مهنه: مندوب مبيعات

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Note: The United Arab Emirates welcomes you and wishes you a happy stay. Please be sure to change your status or leave before the visa expires, so we can welcome you again

Mr. Manu

congratulations on your visa success

MAXIMUM STAY 60 DAYS

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Date & Place Of Issue: 02-08-2025 Dubai
Valid Until: 30-09-2025
U.I.D. No:
Allowed to enter U.A.E to:
Full Name: Mr. SHAHMEER SHAFEEER VAITA PARAMAN
Nationality: INDIA
Place of Birth: MAMANTHANADY KERALA
Date of Birth: 10/01/2005
Passport No: Normal / Y7539194
Profession: SALES REPRESENTATIVE

إن دخول رقم:
تاريخ ومنع الاستدراج: 2025-08-02
تاريخ صلاحية الدخول: 2025-09-30
رقم الهوية: 2025-09-30
أذن بدخول دولة الإمارات العربية المتحدة إلى:
الاسم الكامل: شامير شافير فايتا پارامان
الجنسية: الهند
مكان الميلاد: مامانثانادي كيرالا
تاريخ الميلاد: 10/01/2005
رقم الجواز: Y7539194 / عادي
مهنه: مندوب مبيعات

نتمنى:
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Mr. Shafeer

Contact Us.

-  Second floor, 52/2792, Kulangara building, Shine Rd, beside Welcare hospital, Vyttila, Kochi, Kerala 682019
-  +91 97784 63354, +91 97784 53354
-  marineinfoicmi@gmail.com
-  www.icmimarine.com

